

# Quality Improvement Solutions Customized for Your Practice

Shepard Health's proprietary software, **FIXXER™** is a real-time Care Process Management (CPM) platform that enables healthcare facilities to standardize the highest quality of care at the lowest price, monitor the compliance with best practices in real-time, and escalate deviations before errors occur.



**Quality Improvement:** We work with your staff to identify optimal treatment and organization workflows, which notify responsible parties when steps in the processes are missed or require follow-up actions.

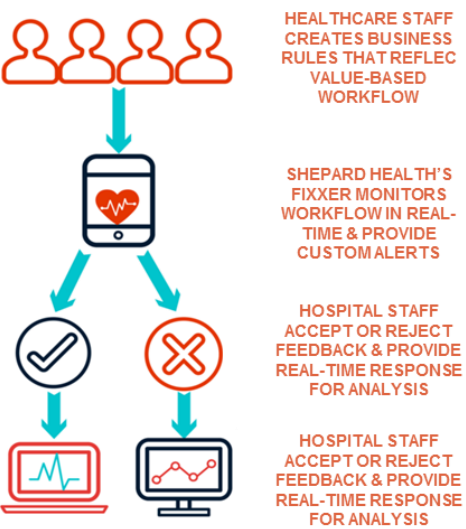


**Compliance Management:** Through implementation of our compliance management workflows, institutions stay compliant with Joint Commission and Medi-Cal regulations, eliminating costly fines and simplifying annual reporting.



**Patient & Staff Outreach:** Through our built-in notification systems, we provide real-time, customizable notifications to patients and healthcare personnel to ensure appointments are kept, and established workflows are followed.

## How FIXXER Works:



## What Can Shepard Health Do For You?

- Assist staff in developing workflows in both clinical and operational capacities.
- Work with your organization to develop a data warehouse to connect data from behavioral health, opioid addiction treatment, and primary care health records.
- Offer comprehensive training programs for employees on FIXXER.
- Provide your staff access for to develop unlimited number of workflows.
- Manage the FIXXER application, user management, database management, installation, updates, and general maintenance to ensure the application's specified performance and utility.