

How can substance use disorder and behavioral health providers prepare for pay for performance (P4P)?

Shepard Health's proprietary software, **FIXXER™** is a real-time Care Process Management (CPM) platform that enables healthcare facilities to standardize the highest quality of care at the lowest price, monitor the compliance with best practices in real-time, and escalate deviations before errors occur.



Problem: The changes in the behavioral health (BH) and substance use disorder (SUD) market is putting pressure on payors and providers to closely manage healthcare costs. Like primary care and acute care facilities, BH and SUD payors are transitioning away from fee for service contracts to P4P contracts. This puts additional burden on BH and SUD providers to supply data that supports the measurement systems payors put in place.



Outcome: FIXXER's™ interactive dashboards, on-demand reports, care plan gaps, and automated regulatory reporting keeps providers focused on treating patients and not conducting endless chart review. Using FIXXER, providers maximize key performance indicators like HEDIS compliance. Increasing performance in key indicators provides higher reimbursement in P4P and greater access to commercial payors.



Solution: Shepard Health's team of IT and analytics experts optimize the technical and operational aspects of your BH and SUD analytics and reporting. Utilizing the Lean Sigma framework, Shepard Health works with your organization to identify areas that need improvement, map current state processes, develop future state process mapping, and implement the latest in healthcare analytics technology.

