

# How can I reduce my payor denial rates for Hepatitis C treatment?

Shepard Health's proprietary software, **FIXXER™** is a real-time Care Process Management (CPM) platform that enables healthcare facilities to standardize the highest quality of care at the lowest price, monitor the compliance with best practices in real-time, and escalate deviations before errors occur.



**Problem:** Hepatitis C (HCV) treatment is very expensive and requires constant communication between providers. The cost for medications to treat HCV is \$84,000 per patient. Given the high cost and challenges in treatment adherences, payors are denying healthcare facilities opportunity to treat patients with HCV unless the providers have a clear track record of success.



**Outcome:** FIXXER™ allows clinicians to track who needs to be tested and where patients are in the process of treatment to ensure adherence. Utilizing FIXXER™ and Shepard Health's HCV playbook, providers can achieve >60% SVR rates and track key metrics payors are requiring to increase HCV treatment approvals for your facility.



**Solution:** FIXXER™ and Shepard Health's HCV playbook screens patients at risk for infection, identifies infected patients, monitors the patient while in treatment, and alerts clinicians to schedule appointments for visits, viral check, blood results etc. Using FIXXER™ ensures accountability for both the provider and patient in treatment to achieve the best outcomes.

Identify patients at risk for Hepatitis C



Schedule testing and genotyping



Automate referral to specialist or specialty clinic for treatment



## Increase SVR Rate and Reduce Treatment Denials

Track patients through the continuum of care and their HCV treatment in real-time



Real-time tracking and notifications for lab tests, medication adherence, and appointment follow-up

